

Silverstone Rally School Gift and Experience Vouchers – Terms & Conditions

All gift vouchers are valid for 12 months from the date of purchase or as specified on the voucher redeem by date both on the voucher and receipt.

Vouchers are non-refundable for a cash alternative.

The voucher recipient must book their experience before the redeem by date. Failure to do this will result in forfeiture of the voucher.

All expired vouchers are classed as spent/used and cannot be extended. Vouchers can only be booked in during their validity period/ prior to the redeem by date/expiry. The lead time for bookings varies according to the time of year and it is advisable to book well in advance for peak periods particularly in the summer months, which could be as much as 2 months.

Purchasing a gift voucher does not guarantee a specific date for your experience. If you require a specific date for your experience, please check availability before purchase and book a date.

By purchasing a voucher from Silverstone Rally School you agree to be bound by our terms and conditions and accept that they may change due to English law or extenuating circumstances. You also agree by purchasing from us to strictly adhere to the requirements of our health and safety policy which will also fall in line with current English law.

Due to the Covid-19 pandemic, any vouchers that expired during the government enforced lockdown will be given an extension to 30/10/21 and must have been used and the activity completed by this date. No further extensions will be given.

Refund Policy

Vouchers are refundable up to 14 days from the date of purchase to comply with UK law. To receive a refund purchasers must email requests to office@silverstonerally.co.uk within 14 days from the date of purchase stating the name of the person purchasing, voucher reference and date purchased. Refunds will be given directly back onto the card used to purchase. In compliance with UK law all date bookings are strictly non-refundable and the date booking cancellation policy as below will apply from the date of purchase.

Please note any vouchers redeemed and the date has to be cancelled due to circumstances beyond the control of Silverstone Rally School, no refunds will be issued. All dates cancelled by Silverstone Rally school will be rescheduled to an appropriate date.

Please note that due to the current Covid-19 pandemic Silverstone Rally School operations may be suspended/locked down in line with Government guidelines. By purchasing a voucher / booking a date you agree that dates may need to be rescheduled and that no refunds will be made.

Delivery

E vouchers purchased online will be available immediately upon purchase. Gift cards can be purchased extra and will be sent Royal Mail First Class on the first available date following purchase. Please allow up to 2 working days for delivery, longer at peak times such as Christmas.

All vouchers may be upgraded to a different experience than that stated on the voucher by paying the difference in ticket price. Simply call the Silverstone Rally School team to upgrade subject to availability. No refunds will be made for booking experiences of a lesser value than the voucher.

Once a date is booked and confirmed it cannot be cancelled. No changes or transfers can be made within 28 days of the event date.

On the day of your experience

Please ensure you arrive at Silverstone Rally School 15 minutes prior to your start time. All drivers must attend a mandatory safety briefing at the start of their experience. Late arrivals will not be admitted and will mean the forfeiture of your booking and you will not be able to rebook.

Please note on booking directly from our website we will always try to comply with the requested time slot, however occasionally we may need to adjust the time for the date you have booked to ensure we have the relevant level of instructor to deliver your course, and by booking online you accept this flexibility within reason. We will, of course, always deliver on the date you have requested subject to circumstances beyond our control.

Please be aware the timings on all group experiences are based on full capacity of 6 people per car and instructor. Occasionally this ratio may change on the day due to circumstances outside the control of Silverstone Rally School. Should it be the case Silverstone Rally School will ensure that all participants receive their allocated in-car time, however experiences and wait times may increase as a result.

If you have chosen a particular experience that allows you to choose the type of car driven and the car becomes unavailable due to circumstances out of the control of Silverstone Rally School then we reserve the right to use another vehicle option.

Please be advised that all persons participating or spectating will be required to complete indemnity documentation. Children under 18 must be accompanied by an adult. All visitors to Silverstone Rally School must attend the short health and safety briefing at the start of any experience including all spectators.

Please note no dogs allowed on site at any time.

Silverstone Rally School is in a picturesque country setting adjacent to the forest and guests are requested to ensure they wear the appropriate clothing and footwear for both the setting and weather. Spectator viewing is in designated areas only.

We want you to enjoy your experience and we value both the safety of our guests/participants and our instructors. Should you be driving inappropriately or out of control we will terminate your experience and no refund will be given.

Promotional Codes

Any promotional codes are subject to the terms and conditions stated for use of that promotional code.

Privacy Policy

All personal information given to Silverstone Rally School in relation to your booking will be used by Silverstone Rally School purely for the purposes of completing your booking. Silverstone Rally School may on occasion follow up on your booking with relevant information and you have the right to unsubscribe from such information.